

Privacy Policy for PlugvaultPlus App & www.plugvaultplus.com Website

1. Introduction

Welcome to Plugvaultplus App and plugvaultplus.com (collectively referred to as “the Platform”).

Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information when you use our mobile application, website, and associated services.

By accessing or using the Platform, you agree to this Privacy Policy.

2. Information We Collect

a) Personal Information

We may collect the following when you register, subscribe, or interact with the Platform:

- Full name
- Email address
- Phone number (optional)
- Billing and payment details (handled securely by our third-party processors)
- Subscription tier and duration
- Location (city/country)

b) Technical & Usage Data

- Device type, browser type, operating system
- IP address
- Pages visited or features used on the app or website
- Crash logs and error reports

3. How We Use Your Information

We use your information to:

- Process your subscription and manage your account
- Grant access to partner offers and discounts
- Automatically enter you into active giveaways
- Communicate important updates, offers, or app-related announcements
- Improve user experience and app/website performance

4. Sharing of Information

We do not sell or rent your personal information to any third parties.

We only share your data with trusted service providers for the sole purpose of delivering our services.

This includes:

- Payment Processors: We use Paystack and Paystack to securely handle subscription payments. Your payment details are processed through their encrypted systems, and we do not store your card information.
- Email Marketing: When you subscribe or create an account, your email address is added to our mailing list . This allows us to send you important updates, giveaway announcements, and exclusive offers. You can unsubscribe at any time by clicking the “unsubscribe” link in any of our emails.
- Analytics & Crash Reporting: We may use tools such as Google Analytics or Firebase to monitor app and website performance and improve your experience. These tools may collect anonymous usage data.
- Giveaway Platforms (if used): For giveaways, minimal user data (such as name and email) may be shared with third-party platforms for winner selection or prize delivery, where applicable.

All our partners and processors are required to handle your data securely and in compliance with privacy regulations.

5. Your Rights

You have the right to:

- Access or update your personal information
- Cancel your subscription at any time
- Request data deletion by contacting us

6. Cookies and Tracking

Our website uses cookies to enhance your browsing experience. You can manage cookie preferences through your browser settings.

7. Security

We use industry-standard encryption and data protection measures to secure your information across both app and web platforms.

8. Age Restriction

The Platform is not intended for individuals under the age of 18. We do not knowingly collect data from minors.

9. Policy Updates

We may update this Privacy Policy from time to time. Any changes will be posted on the app and website. Continued use constitutes your acceptance of the revised policy.

10. Contact

EMAIL – support@plugvaultplus.com

PHONE – 031 024 2919